

Industry
Healthcare

Solutions Implemented
Reform Enterprise, Tag Doc

Processes Automated
Printing, Faxing, Emailing, Archiving



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Freepath

Pre-printed form replacement and automatic faxing, emailing and archiving with FabSoft's Reform, Tag Doc & DocumentMall

Freepath is a Pathology Laboratory designed specifically for Dermatologists and Clinicians whose focus is Dermatology. Prior to introducing Reform, Tag Doc and DocumentMall, Freepath was using multi-part forms that needed to either be manually faxed, emailed or mailed to different doctors. The way documents were routed varied depending on who the doctor was and what they prefer. This method was a tremendous waste of time since each document had to be looked at in order to manually determine and configure delivery. Freepath also did not have a digital archive system and were keeping all of their document records in filing cabinets that were difficult to maintain. FabSoft provided Freepath with a solution that allowed them to eliminate the use of their multi-part pre-printed forms and automate distribution to fax and email as well as archived to DocumentMall.

In order to implement this solution, Freepath's forms were created with Reform – diagnostic reports, patient history reports, lab reports. The Diagnostic forms contained Tag Doc barcodes, so when they are scanned Tag Doc automatically stores them into different folders based on the doctor's name. When each of these forms is printed, they are stored with metadata and indexes and Reform does a lookup in order to determine how the report should be delivered. Based on the doctor's name, lab reports are sent to different devices – fax, email, DocumentMall, remote printers, local printers. When documents are archived to DocumentMall they are stored in PDF format with metadata and indexes. The indexes are patient ID, SSN, date of birth, physician, referring physician, procedure, procedure date, diagnosis number and session number. If a specific document is needed, doctors can easily perform searches using the index information in order to quickly retrieve the document from DocumentMall.

Reform, Tag Doc and DocumentMall provided Freepath with a solution that alleviated all of their document processing issues. With their new forms, Freepath no longer has to purchase expensive pre-printed forms. Time spent on determining how documents need to be delivered is eliminated since Reform intelligently decides how they will be sent. Additionally, automatic distribution to email and fax numbers rids the hassle of manual entry and the potential of delivery errors. By utilizing and providing automatic archival to DocumentMall, Freepath is able to maintain an extensive archive of documents and provide centralized access to important information. Since forms contain indexes and metadata, they can be immediately found by performing searches. Freepath has successfully been printing 150-200 forms each day and scanning 50-100 forms each day. They intend to deploy this same solution in all of their 8 labs by the end of the year and they are also looking to implement 5-6 other FabSoft solutions as well.